UC SANTA BARBARA

LiveHealth ONLINE

What is LiveHealth Online?

- LiveHealth Online is a 24-hour telemedicine global provider of behavioral and physical health services.

Who can access this service?

- UC SHIP insurance holders can access services provided by LiveHealth Online without a referral or co-pay. LiveHealth Online also accepts other insurances with a co-pay. For questions regarding access, contact your insurance provider.

What services are available?

- Students can connect with a licensed provider (medical doctor, psychologist/therapist, or psychiatrist) for nonemergency care, 24/7. Language abilities & extended appointment times may be available.

Does this limit my access to care on campus?

- No! As a registered student, you have access to campus services. You can access counseling 24/7 by calling CAPS at (805) 893-4411.

How do I access LiveHealth Online?

- Log on to https://livehealthonline.com/ or download the mobile app. For UCSHIP insurance holders, select "Anthem Blue Cross (CA)" and enter your insurance # during the sign-up process.

If a situation involves a threat to self or others, please contact emergency services or go to the nearest hospital.